Parent FAQs
Best Practices for Student Laptops
from the South Fayette School District Technology Department
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Best Practices for Students

- Shutdown your computer daily. Do not use the sleep mode.

- If experiencing Chrome issues: Refresh and/or close and then reopen.
  - Verify Chrome is up to date
  - Clean up history/clear browsing data (cookies, cache, etc)
  - Run windows updates

- If experiencing device software issues, run windows updates

- If you cannot charge the device, check the following:

  - Be certain you are using the correct charger (HP and Dell chargers are not interchangeable)
  - The charger is plugged into an outlet that works
  - The charger is completely plugged into the device
  - For revolves, the battery is correctly locked in place